

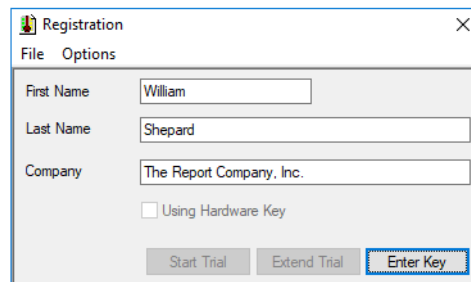
# Product Registration

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## Obtain a License

There are two ways to register the product. If a hardware key was purchased with the license, it can be plugged into the machine where the product is installed, and the product is then fully registered.

If a hardware key was not purchased or if an evaluation is being performed, from the **Project Explorer**, select the **Home** tab, **Register Product**.



### Evaluation License

Enter the information required and select **Start Trial** to start the evaluation. When the evaluation period expires, you can re-open this display and select **Extend Trial**.

The evaluation license runs continuously for two hours and limits the number of data connections to a report template. When the product is registered, this limit is removed.

### Full License

Select **Enter Key** to obtain the lock code. Contact SyTech and provide the lock code and product serial number to obtain a key code.

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## Move a License

For a software key, to move the registration to another PC, select **Options, Move Registration** to obtain a transfer code. Contact SyTech and provide the product serial number and transfer code along with lock code from the new installation.

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## License Upgrade

If you are upgrading XLReporter to a new major version (e.g., from version 14 to version 15), your license must be upgraded as well.

### Soft Key

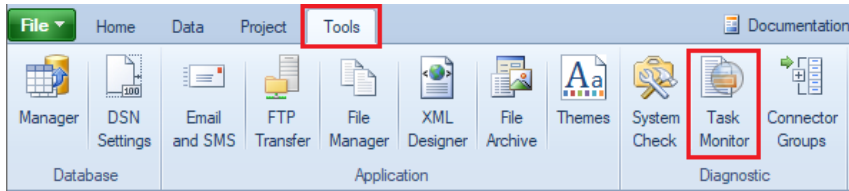
After installing the new version on the same machine as the previous version, select **Register Product** from the **Home** tab. Select **Enter Key** to obtain the lock code. Contact SyTech and provide the lock code and product serial number to obtain a key code.

If you are installing on a different machine than the original, you must first follow the *Move A License* process above before registering.

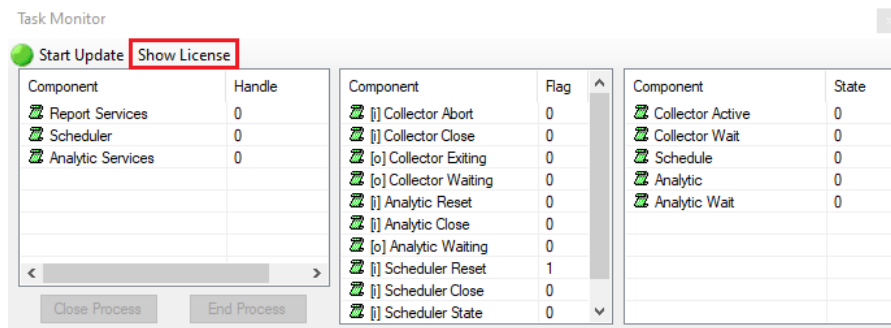
## Hard Key

To upgrade your hard key dongle, do the following:

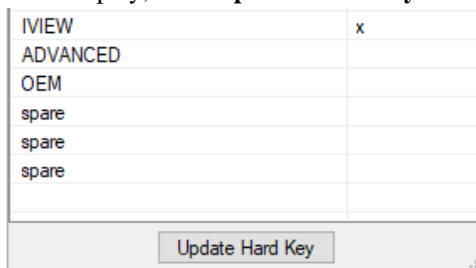
- Contact SyTech and provide the serial number of your license and an email will be sent containing a license file.
- Save the file on the machine where **XLReporter** is installed.
- Make sure the hardware key is connected
- Start the **Project Explorer** using an **Administrator** account
- Under **Tools**, in the **Diagnostic** section, open **Task Monitor**.



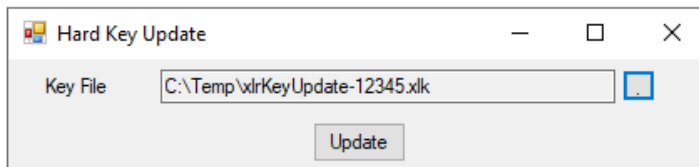
- In the **Task Monitor**, select **Show License**.



- At the bottom of the **License** display, click **Update Hard Key**.



- For Key File, use the browse pushbutton [...] to select the license file.



- Click **Update** to update the hard key.

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